

Booking Conditions

(For French Cottage Gems)

The following conditions apply to all bookings accepted by French Cottage Gems (FCG)

and form the basis of the contract between us and all persons included in the booking 'the client'

1. To make a booking please email or call us to check availability.
2. Sign and return booking form with 20% deposit (download form from web site - frenchcottagegems.com or request hard copy)
3. Main party organiser (must be over 18) is required to sign booking form and is responsible for all payments due.
4. Full payment is required (including £100 damage deposit) at least 6 weeks before departure except in the case of a late booking/availability.
5. Cancellations are only accepted in writing or by email (not verbal).
6. Cancellation Rates as below:- (represents % of total holiday cost)

0-14 days No refund
15- 28 days 20% refunded
29- 41 days 40% refunded

If it is necessary for us to cancel the holiday on the date of or before the balance is due we will refund in full.

7. The property rented is only for the use of the party named on booking form. Sharing/sub letting is not allowed.
8. No responsibility will be accepted for any damage or loss to clients property while staying in our property.
9. No liability will be accepted for any client travelling without adequate travel insurance.
10. We can take no responsibility for clients arriving late or delays en route to the property.
11. All clients are responsible for the provision of necessary legal documents required for travel.
12. The contract between us and any matters arising from it will be governed by English Law.